



Canadian Radio-television and  
Telecommunications Commission

Conseil de la radiodiffusion et des  
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## By E-mail

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## Subject: Comments on the general way the CRTC operates

Dear Mr. Mezei:

The following is in response to your letter to the Chairman dated 4 December 2008, in which you provided comments on the general way the Commission operates based on your experience with the CAIP Part VII application.

I note your concerns with respect to the timeliness of CRTC communications. My staff have reviewed the examples outlined in your letter and have assured me that they were isolated occurrences of delays in posting process-related information to the Commission's web site. The Commission will continue to strive to ensure the timeliness of its communications, including timely updates to our web site and by informing our front line staff of any changes in process deadlines for applications.

With respect to the requirement for technical accuracy, I note that the Commission's decision included a summary of the positions of parties in order to set out the public record for the reader. As in all other decisions, the Commission set out the statements made by parties merely to reflect the record, regardless of the Commission's views with respect to any particular statement. Accordingly, the inclusion of a party's statement for this purpose does not mean that the Commission has adopted such statement. The Commission's views were set out under the heading "Commission's analysis and determinations". In making its determinations, the Commission assesses the evidence on the public record and accords each submission the weight it deserves.

Sincerely,

## Original Signed By:

John Traversy  
Executive Director  
Telecommunications

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